

LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
Countywide QIC Meeting Minutes

Type of Meeting	Children's Countywide Quality Improvement Committee	Date	February 10, 2011	
Place	Superior Court ~ 600 S. Commonwealth ~ 2nd Fl ~ Los Angeles, CA 90005	Start Time	10:00 a.m.	
Chairperson	Lisha Singleton ~ Chair Lisa Harvey ~ Co-Chair Christine Williamson ~ Co-Chair	Adjournment	12:00 p.m.	
Members Present	Angeline Balz, Brenda Pitchford, Christine Williamson, Delani Liu, Diane Beekman, Don Gonzales, Eric Thomas, Erica Lara, Eugenia Tsao, Flew Moreno, Heather Bays, Jayne Millstein, Jenise Lee, Jim Adams, Josh Cornell, Kathleen Kim, Kezia Miller, Kim Griffin-Esperon, Kim Tran, Leslie Jang, Lisa Harvey, Lisha Singleton, Marcella Mendez, Maribel Nieves, Melissa Fernandez, Michael Gould, Michelle Chiappone, Mikki Beerman, Nikki Ryan, Olga Garay, Paula Randle, Scott Tommy, Silvia Yan, Soltana Nosrati, Tim Beyer, Tisha S. Langley, Tracy Chinn, Vandana Joshi, Vanessa Marsot, Yadira Amiu!			
Absent Members				
Agenda Item & Presenter	Findings and Discussion	Decisions and Recommendations	Person Responsible/Due Date	
Call to Order & Introduction	The meeting was called to order at 10:00 am.	Introductions were made.	Lisha Singleton - Chair	
Review of Minutes - October 13, 2010.	The October meeting was rescheduled to November 18, 2010.	Assessment Training was conducted in lieu of the quarterly meeting.	Jennifer Eberle - DMH Program Support Bureau Quality Assurance Division & QIC Membership.	

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Announcements –	Christian Williamson will be stepping down as Co-Chair. QIC members thanked her for her service.	The need to fill her position was announced. If interested, please contact Lisha Singleton – lsingleton@dmh.lacounty.gov or Lisa Harvey - lharvey@emqff.org .	Lisha Singleton
Updates – AB3632	<p>Ms. Singleton provided AB3632 updates on behalf of Paul McIver:</p> <p>1) Reference was made to “RMD Bulletin DMH 11-003” released, January 13, 2011 regarding the AB3632 handout on continuing services to AB3632 clients.</p> <p>2) LACDMH is working with school districts to ensure continuation of services to AB3632 kids and prepare for FY 2011-2012 and state budget.</p>		Lisha Singleton

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<p>Index Cards</p> <p>EPSDT Performance Improvement Project (PIP)</p>	<p>Index cards are placed on tables to submit suggestion topics for future QIC meetings. There is a basket near the door to drop off cards. The goal is not to be duplicative of SA QIC'S.</p> <p>Dr. Sugihara gave a presentation on LACDMH PIP:</p> <ul style="list-style-type: none"> ➤ Project mandated by state DMH for each County in California. ➤ LACDMH started project 2 years ago in response to State DMH wanting to cut budgets. ➤ LACDMH started looking at improvement of existing programs instead of inflicting on its dollar amount. ➤ They identified that there are high utilizers of EPSDT services. ➤ For example: <ul style="list-style-type: none"> ○ One client has spent \$278,000 in one fiscal year. ○ 7,000 clients within the LACDMH system received more than \$3000.00 work of service for 2 or more months in a given year. <p>clients who received more than 10 hours of face-to-face service a day.</p>	<p>The goal of our meetings is to be helpful and not duplicative of SA specific QIC meetings</p>	<p>Lisha Singleton</p> <p>Yoko Sugihara, DMH Program Head Interagency Children Case Management Program</p>

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PIP - continued	<ul style="list-style-type: none"> ➤ The research found that 25 % of EPSDT money is used by only 3.2% of overall clients who receive treatment. Meaning that a small percentage of clients are getting a lot of services. ➤ Other examples reside in service Providers. ➤ A 3-year survey found that one agency claimed services reporting 16 hours of face-to-face treatment was provided. How is possible? ➤ Agencies utilizing this type of practice over a 3 year period with at least 50% of their claims denied. ➤ LACDMH will notify Agencies that have: <ul style="list-style-type: none"> ○ Clients who received \$3,000 worth of services for two or more months in a given year. ○ Clients who received more than ten hours or more face-to-face services a day. <p>DMH will ask these Agencies to review cases for QA/QI and utilization; to ensure services are necessary and appropriate.</p>		Yoko Sugihara

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GEO Mapping	<p>Dr. Joshi gave a presentation on Countywide GEO Mapping and provided a tutorial on how to access QI/AQ resources & documents on the LACDMH website. A handout was also distributed on how to access Mental Health Clinics – Online Provider Directory Search.</p> <ul style="list-style-type: none"> ➤ To access LACDMH website go to: DMH.lacounty.gov → Administration tools → quality improvement and training. ➤ Discussed the different data available on the LACDMH Web site. ➤ Suggestions for use of Data that may be helpful for Providers include the following: <ul style="list-style-type: none"> ○ Grant-writing based on specific demographic information ○ RFP's & Fund Development proposals ○ Developing or expanding services to meet the identified needs of the community's providing specific populations and agencies by SA. ➤ Dr. Joshi will work on adding a button or listing for Children's Countywide QIC information and materials. ➤ A demonstration on how to access the online Providers Directory was provided. 		Vandana Joshi DMH Program Head, QI & Training Division GIS Unit
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GEO Mapping - continued	<ul style="list-style-type: none"> ➤ Providers can update Agency information posted in the on-line Provider Directory by contacting Dr. Joshi's department either by: <ul style="list-style-type: none"> ○ Emailing: psbqi@dmh.lacounty.gov for submission and posting of QIC minutes. ○ Or by creating a LOGIN ID. To create a LOGIN ID, go to https://gis.lacounty.gov/lms. ➤ Once a LOGIN ID is established, Providers can submit updates, corrections and/or changes to their Agency information. ➤ Once correction is made, then the information will appear as updated on the online Provider Directory. 		Vandana Joshi
Handouts	<ul style="list-style-type: none"> ➤ Mental Health Clinics-Online Provider Directory Search 		Vandana Joshi

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Agenda Item and Presenter	Findings and Discussion	Decisions and Recommendations	Person Responsible/ Due Date
Next Meeting	Thursday: May 12, 2011 10:00am-12:00pm 600 S. Commonwealth Ave 2 nd Fl Conf Rm. #113 LA, CA 90005		

Respectfully Submitted,



Lisha Singleton, MFT
Children's Countywide QIC - Chair